

NSW Independent Casino Commission 2026 Strategic Plan

MISSION – The NSW Independent Casino Commission (NICC) plays a vital role maintaining public confidence in the NSW casino industry through the robust supervision of both The Star (Pyrmont) and Crown Sydney (Barangaroo). The NICC works to ensure NSW casinos are resistant to criminal infiltration and aware of their obligations to minimise gambling harms.

RESPONSIBILITIES – Monitoring and enforcing casino compliance, promoting fair and transparent decision making, lifting standards through clear regulatory objectives, working collaboratively to perform statutory functions, exercising powers with independence and integrity.

KEY ENABLERS - Strategic risk management, right touch regulation, effective partnerships, our people and data, intel and access.

Focus areas

Maintain the NICC’s independence and demonstrate accountability and transparency in interactions with casinos, stakeholders and the public

Standardise best-practice internal regulatory controls to prevent and minimise money laundering and criminal activity and minimise gambling harms in compliance with the *Casino Control Act 1992*

Supervise NSW casinos and strengthen their capability to meet regulatory and community expectations

Identify and respond to emerging risks in modern casino operating environments and intersecting industries

Objectives

- Open and accountable governance
- Clear and consistent messaging to stakeholders and the community
- Appropriate management of resourcing
- Respond appropriately to casino inquiries (Bergin, Bell One and Two)

- Embed regulatory controls which reduce risk and promote compliance
- Facilitate breach reporting
- Establish compliance thresholds
- Promote best practice in compliance standards

- Expand reach, visibility and oversight of financial crime and other risks
- Build resistance and prioritise cultural change as a core element of remediation
- Mitigate harms associated with gaming and liquor
- Supervise transition to new technologies

- Invest in relationships and develop channels for information sharing
- Build internal capabilities to secure remedial and future compliance
- Utilise insights from the Gambling Harm Advisory Committee
- Better utilise intelligence and data

Public Service Values in action

Integrity

We act professionally and with honesty, consistency and impartiality.

Trust

We foster relationships on mutual respect and communicate intentions clearly.

Service

We prioritise the needs of the public and regulate in a matter that is responsive and reliable.

Accountability

We are transparent about our work and take responsibility for our decisions and actions.